TERMS OF USE

Studio SQ
Last updated: 26 October 2026

Welcome to Studio SQ. These Terms of Use explain the terms that apply when you access or use the Studio SQ website, browse its content, make an enquiry or book a service.

Studio SQ is an independent interior design studio dedicated to creating personal, character-filled homes through thoughtful design, considered details and a less conventional approach to interiors.

By accessing or using this website, you agree to these Terms of Use. If you do not agree, please discontinue use of the website.

1. About Studio SQ

Studio SQ is an interior design business operated by Sara Quatrale as a sole trader in South Australia, Australia.

Business name: Studio SQ
Business owner: Sara Quatrale
ABN: 79 930 483 894
Email: hello@studiosq.co
Website: https://www.studiosq.co

In these terms, “Studio SQ”, “we”, “us” and “our” refer to Sara Quatrale trading as Studio SQ. “You” and “your” refer to anyone accessing this website or engaging with our services.

2. Use of This Website

You may use this website for lawful purposes, including exploring our work, accessing design inspiration, reading our content, making enquiries and booking available services.

You agree not to:

- Use the website for unlawful, fraudulent or misleading purposes.
- Attempt to gain unauthorised access to the website, its systems or associated accounts.
- Interfere with the website's security, operation or functionality.
- Copy, reproduce, distribute or commercially exploit website content without our written permission, except where permitted by law.
- Upload or transmit malicious code or harmful material.
- Infringe another person's intellectual property, privacy or other legal rights.
- Submit information that you know to be false or misleading.

We may restrict or suspend access where reasonably necessary to protect the website, its users or our business.

3. Website Content and General Design Information

All content on this website is provided for general information, inspiration and educational purposes.

Our articles, photographs, design commentary, recommendations and other materials reflect our creative perspective, experience and opinions at the time of publication.

Interior design is personal and context-specific. A solution that works beautifully in one home may not be appropriate for another.

Although we aim to provide useful and accurate information, we do not guarantee that website content will always be complete, current or suitable for your particular circumstances.

You are responsible for determining whether any design idea, product, material or recommendation is appropriate for your property, budget, needs and intended use.

Website content is not a substitute for site-specific professional assessment, technical documentation or advice from appropriately qualified and licensed professionals where required.

4. Our Services

Studio SQ may offer the following services:

Virtual Design Consultations

One-on-one consultations providing interior design advice, guidance and recommendations based on your questions, goals and the information available during the session.

Design Diagnosis

An assessment of a space using client-supplied photographs, videos, measurements and project information. Depending on the service booked, this may include written recommendations, a PDF, visual references, design suggestions or other agreed deliverables.

In-Person Design Meetups

In-person design sessions that may involve discussing your space, exploring ideas, visiting shops or considering products and materials. Written deliverables are not included unless expressly stated in the relevant service description or agreed in writing.

The exact inclusions, deliverables, price, duration, payment requirements and timeframes for each service will be stated on the relevant booking page or confirmed in writing before the service is provided.

Services may change over time. We will identify the applicable service inclusions before you make a booking.

Any work outside the agreed scope must be agreed upon separately and may incur additional fees.

5. Scope and Limitations of Design Advice

Our services provide interior design advice and creative direction. They do not automatically include architectural, engineering, building, construction or other regulated professional services.

Unless expressly included in a separate written agreement, our services do not include:

- Structural engineering or assessment of load-bearing elements.
- Architectural services or building design requiring separate professional qualifications or registration.
- Building, planning or development approvals.
- Building inspections, defect assessments or certification.

- Electrical, plumbing, waterproofing, fire safety or other regulated trade advice.
- Construction management, contractor supervision or responsibility for construction work.
- Detailed construction drawings, engineering documentation or trade-ready specifications.
- On-site verification of existing conditions or concealed building elements.
- Guarantees regarding product availability, supplier pricing, contractor performance or project outcomes.

Where a project requires technical expertise, compliance checks or formal certification, you are responsible for engaging the relevant qualified professional.

We may identify potential design considerations or issues within the agreed scope of our service. This should not be treated as a formal building inspection, technical assessment or compliance certification.

Nothing in this section excludes any duty or responsibility that applies to us under law.

6. Client Responsibilities and Remote Advice

To provide useful advice, we may request photographs, videos, floor plans, measurements, inspiration images, budgets and other information about your space.

You agree to provide information that is accurate to the best of your knowledge and to disclose relevant circumstances that may affect the advice requested.

You are responsible for ensuring that you have permission to share any photographs, plans or other materials you provide to us.

Where advice is based on client-supplied measurements or representations of existing conditions, we will rely on those materials unless independent verification is expressly included in the agreed scope.

Remote consultations and visual assessments have inherent limitations. Photographs and videos may not reveal concealed defects, true colours, exact dimensions, lighting conditions or other factors that may affect a design decision.

Before purchasing products, ordering custom items, commencing renovations or engaging trades, you should independently verify relevant dimensions, specifications, site conditions and installation requirements.

You remain responsible for decisions about purchases, installations, alterations and construction unless a separate written agreement expressly provides otherwise.

If information is missing, inaccurate or supplied late, it may affect the suitability, scope or timing of our work. Additional work arising from changed instructions or circumstances outside the agreed scope may require a separate agreement and additional fees.

7. Design Concepts, Visualisations and Recommendations

Design concepts, mood boards, layouts, visualisations, reference images and other creative materials are intended to communicate design direction and ideas.

They may be illustrative rather than exact representations of finished spaces.

Actual results may differ due to lighting, screen settings, product variations, material characteristics, site conditions, dimensions, availability and installation methods.

Product recommendations are provided to assist your decision-making. Unless expressly agreed otherwise, Studio SQ does not manufacture, supply, install or warrant third-party products.

You are responsible for confirming current pricing, availability, dimensions, specifications, warranties, suitability and installation requirements with the relevant supplier or manufacturer before purchasing.

We do not guarantee a particular aesthetic, financial, resale or construction outcome from implementing a recommendation. However, this does not affect any rights you may have under applicable consumer law.

8. Bookings and Payments

Bookings may be made through our website or another booking method offered by Studio SQ.

By making a booking, you agree to provide accurate contact details and any information reasonably required to deliver the service.

All prices will be displayed in Australian dollars (AUD) unless expressly stated otherwise.

The applicable price, payment requirements and service inclusions will be displayed at checkout or confirmed in writing before the service is provided. Any applicable taxes or additional charges will be disclosed as required by law.

Payments must be made using the accepted payment methods and within the timeframes specified at checkout or in your booking confirmation.

Your booking is subject to the availability of the selected service and confirmation through the applicable booking process.

We use third-party booking and payment providers to facilitate some transactions. Their systems may be subject to separate terms and privacy policies.

We do not intentionally collect or store full payment card details where these are processed directly by a third-party payment provider.

If a payment fails or a booking cannot be confirmed, we will communicate with you as soon as reasonably practicable.

9. Cancellations and Rescheduling

We understand that plans can change. Our standard rescheduling policy is intended to give both you and Studio SQ reasonable notice.

Client Rescheduling

You may request to reschedule a booking by providing at least 24 hours' notice before the scheduled start time.

Rescheduling requests should be sent to support@studiosq.co or made through the booking system where that option is available.

Rescheduling is subject to availability. We will make reasonable efforts to accommodate an alternative time, but a particular date or time cannot be guaranteed.

Requests made with less than 24 hours' notice may not be eligible for rescheduling under our standard policy. We may consider exceptions at our discretion, taking the circumstances into account.

Client Cancellations, Late or Missed Appointments

If you wish to cancel a booking, please contact us as soon as possible.

Any cancellation fees, refund eligibility or restrictions applicable to the service must be disclosed to you at the time of booking or agreed in writing. The 24-hour rescheduling policy does not, by itself, establish a blanket forfeiture of fees for cancellations.

If you arrive late to a booking, you may forfeit that time lost and we will continue in the window we have left. We may consider exceptions at our discretion, if scheduling allows.

If you fail to attend an in-person meetup or virtual consultation, or are unavailable at the agreed time, we may be unable to provide the service as scheduled. Any applicable consequences will be subject to the booking conditions disclosed to you and applicable law.

Studio SQ Rescheduling or Cancellation

If we need to reschedule or cancel a booking due to illness, unforeseen circumstances or other reasonable operational issues, we will notify you as soon as reasonably practicable.

We will work with you to arrange an alternative time or, where appropriate, provide a refund for a service that cannot be supplied.

Consumer Rights

Nothing in this section limits your rights to a refund, cancellation, compensation or another remedy where required by Australian Consumer Law or other applicable law.

10. Changes to Booked Services

If you request changes to a booked service, including changes to the project scope, deliverables or agreed timing, we will advise you whether the request can be accommodated.

Changes may affect the price, timing or scope of the work. Any additional fees or revised arrangements must be agreed upon before the additional work proceeds.

We will not assume that a request for additional work is included in the original service unless it falls within the agreed scope.

11. Copyright and Intellectual Property

Unless otherwise stated, all original content published on this website and all original creative materials produced by Studio SQ are protected by copyright and other applicable intellectual property laws.

Copyright in these materials belongs to Studio SQ, operated by Sara Quatrale, or to the relevant third-party rights holder where applicable.

This includes, but is not limited to, website copy, articles, photographs, graphics, videos, branding, logos, original design concepts, mood boards, presentations, layouts, drawings and other creative work.

You must not copy, reproduce, republish, distribute, adapt, sell or commercially exploit Studio SQ's copyrighted materials without prior written permission, except where permitted by law.

Purchasing a service does not automatically transfer copyright or ownership of the creative materials supplied. Unless otherwise agreed in writing, clients receive permission to use the materials for their own personal project only.

Nothing in this section claims ownership of third-party materials or pre-existing work that Studio SQ does not own.

You retain ownership of materials you provide to us, subject to any rights held by third parties. By providing those materials, you permit us to use them as reasonably necessary to deliver your service.

12. Photography, Portfolios and Publicity

We respect the privacy of our clients and their homes.

Booking a service does not automatically give Studio SQ permission to publish your identity, private correspondence, photographs of your home or other identifiable project information.

Any use of client-supplied or project-specific material for our portfolio, website, social media, marketing or promotional purposes will be subject to appropriate permission and applicable legal requirements.

You must obtain any necessary permissions before sharing third-party photographs, artwork, plans or other copyrighted materials with us.

13. Third-Party Websites, Products and Services

This website may contain links to third-party websites, suppliers, manufacturers, booking platforms, payment providers or other external services.

These links may be provided for convenience, reference or inspiration.

Studio SQ does not control external websites and is not responsible for their content, availability, accuracy, privacy practices, security or terms.

A link or product recommendation does not necessarily constitute an endorsement, guarantee or assurance of suitability.

When you visit an external website, make a purchase or use a third-party service, you do so subject to that provider's own terms and policies.

You should independently verify product information, pricing, availability, warranties, suitability and installation requirements before making a purchase or commitment.

14. Website Availability and Security

We aim to keep our website available and functioning properly, but we do not guarantee uninterrupted, error-free or continuous access.

The website may occasionally be unavailable due to maintenance, technical issues, updates or circumstances outside our reasonable control.

We may update, modify, suspend or discontinue website features or content where reasonably necessary.

You are responsible for using appropriate security measures when accessing the website, including maintaining the security of your own devices and accounts.

Nothing in this section excludes any rights or remedies that cannot lawfully be excluded.

15. Privacy and Personal Information

When you use our website, make an enquiry or book a service, we may collect and handle personal information in accordance with our Privacy Policy.

Depending on your interactions with us, this may include contact details, booking information, project details, photographs, videos, measurements and information processed through our booking or payment providers.

Our Privacy Policy explains how we collect, use, store and disclose personal information and how you can contact us about privacy matters.

16. Limitation of Liability

To the extent permitted by applicable law, Studio SQ is not responsible for losses arising from your use of website content outside its intended purpose, your implementation of design recommendations without appropriate verification, or your reliance on inaccurate or incomplete information supplied by you or a third party.

We are not responsible for the independent acts, omissions, workmanship, availability, pricing or performance of external suppliers, contractors, manufacturers or other service providers.

We do not guarantee a particular financial, resale, construction or aesthetic outcome from implementing a design recommendation.

Nothing in these terms excludes, restricts or modifies any consumer guarantee, statutory right, remedy or liability that cannot lawfully be excluded, restricted or modified.

Where applicable law permits a limitation of liability, that limitation will apply only to the extent legally permitted in the relevant circumstances.

17. Responsibility for Unlawful Use

To the extent permitted by applicable law, you are responsible for losses or reasonable costs directly arising from your unlawful use of the website, your infringement of another person's intellectual property rights, or your breach of these terms.

This section does not require you to indemnify Studio SQ for losses caused by our own conduct where such an obligation would be unlawful or unenforceable.

18. International Visitors and Clients

Studio SQ is based in South Australia, Australia. Our website may be accessed internationally, and we may consider providing services to clients outside Australia on a case-by-case basis.

International services are not automatically available. Before accepting an international project, we may agree with the client in writing on the scope of services, communication arrangements, time zones, fees, currency, applicable project requirements and any other relevant conditions.

Our standard website service prices are in Australian dollars (AUD), unless expressly stated otherwise. International clients should confirm any applicable currency conversion fees, bank charges or payment-provider fees with their provider.

Clients located outside Australia are responsible for understanding any local requirements applicable to their property, purchases, renovations or construction work.

Any international service remains subject to applicable mandatory laws and consumer protections.

19. Governing Law

These Terms of Use are governed by the laws of South Australia and the applicable laws of the Commonwealth of Australia.

Subject to any mandatory legal requirements, disputes relating to these terms will be dealt with by courts or tribunals with appropriate jurisdiction in South Australia.

Nothing in this section prevents you from exercising rights or remedies available under mandatory consumer protection laws that apply to your circumstances.

20. Changes to These Terms

We may update these Terms of Use from time to time to reflect changes to our business, website, services or legal obligations.

The updated version will be published on our website with a revised “Last updated” date.

Changes will apply from the date they take effect, subject to applicable law and any separate agreement already in place with you.

We will not assume that changes to these website terms automatically override the terms of an existing service agreement.

We encourage you to review this page periodically.

21. Contact

If you have questions about these Terms of Use, please contact:

Business name: Studio SQ
Business owner: Sara Quatrale
ABN: 79 930 483 894
Email: support@studiosq.co
Website: https://www.studiosq.co